

Center for Health Literacy Promotion

Research Summary

Information Giving: Effects on Birth Outcomes and Patient Satisfaction

Project Description

Production pressures make it increasingly less feasible for prenatal care providers to engage in meaningful information giving according to national guidelines. Managed care organizations rely on printed materials to augment information historically provided orally by physicians. This study examines the effects of mailing supplemental health information ([*Beginnings Pregnancy Guide*](#)) to mothers at home.

Principal Investigator: Sandra A Smith, PhD, MPH

Funder: Comprehensive Health Education Foundation

Funding Dates: 1998

For more information [Sandra Smith](#)

Key Findings

Results of an anonymous post-delivery survey indicate that supplemental information giving increases patient satisfaction and recall of key messages linked to birth outcomes in an insured, employed population.

Publications

Smith, S. A. (1998). Information Giving: Effects on Birth Outcomes and Patient Satisfaction. *International Electronic Journal of Health Education*, 1998; 3, 135-145

[Read the whole article.](#)

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